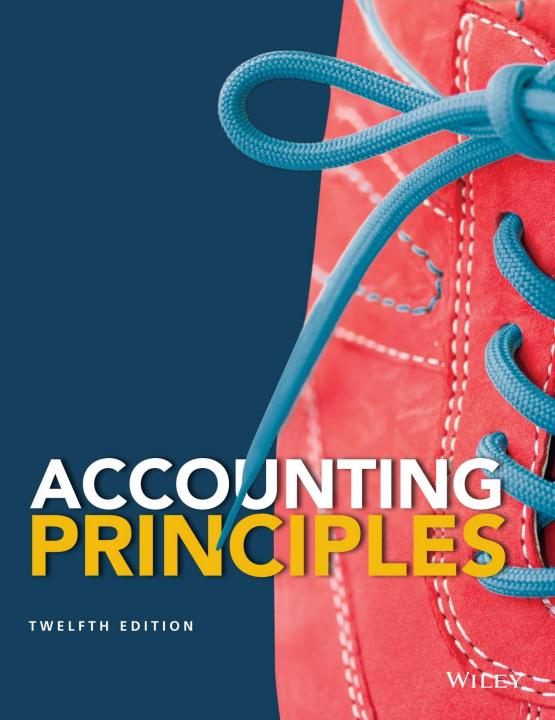


Coby Harmon
University of California, Santa Barbara
Westmont College





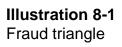


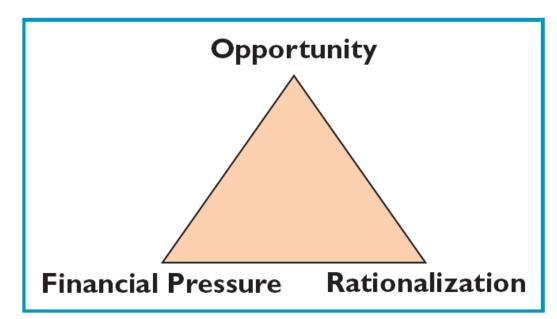
Discuss fraud and the principles of internal control.

Fraud

Dishonest act by an employee that results in personal benefit to the employee at a cost to the employer.

Three factors that contribute to fraudulent activity.





The Sarbanes-Oxley Act

- Applies to publicly traded U.S. corporations.
- Required to maintain a system of internal control.
- Corporate executives and boards of directors must ensure that these controls are reliable and effective.
- Independent outside auditors must attest to the adequacy of the internal control system.
- SOX created the Public Company Accounting Oversight Board (PCAOB).

Internal Control

Methods and measures adopted to:

- Safeguard assets.
- Enhance the reliability of accounting records.
- Increase efficiency of operations.
- Ensure compliance with laws and regulations.

LO

Internal Control

Five Primary Components:

- A control environment.
- Risk assessment.
- Control activities.
- Information and communication.
- Monitoring.

3-5 LO

Principles of Internal Control Activities

ESTABLISHMENT OF RESPONSIBILITY

- Control is most effective when only one person is responsible for a given task.
- Establishing responsibility often requires limiting access only to authorized personnel, and then identifying those personnel.



Transfer of cash drawers

ANATOMY OF A FRAUD

Maureen Frugali was a training supervisor for claims processing at Colossal Healthcare. As a standard part of the claims processing training program, Maureen created fictitious claims for use by trainees. These fictitious claims were then sent to the accounts payable department. After the training claims had been processed, she was to notify Accounts Payable of all fictitious claims, so that they would not be paid. However, she did not inform Accounts Payable about every fictitious claim. She created some fictitious claims for entities that she controlled (that is, she would receive the payment), and she let Accounts Payable pay her.

Total take: \$11 million

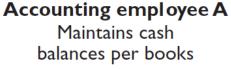
The Missing Control

Principles of Internal Control Activities

SEGREGATION OF DUTIES

- Different individuals should be responsible for related activities.
- The responsibility for recordkeeping for an asset should be separate from the physical custody of that asset.









Assistant cashier B

Maintains custody
of cash on hand

ANATOMY OF A FRAUD

Lawrence Fairbanks, the assistant vice-chancellor of communications at Aesop University, was allowed to make purchases of under \$2,500 for his department without external approval. Unfortunately, he also sometimes bought items for himself, such as expensive antiques and other collectibles. How did he do it? He replaced the vendor invoices he received with fake vendor invoices that he created. The fake invoices had descriptions that were more consistent with the communications department's purchases. He submitted these fake invoices to the accounting department as the basis for their journal entries and to the accounts payable department as the basis for payment.

Total take: \$475,000

The Missing Control

ANATOMY OF A FRAUD

Angela Bauer was an accounts payable clerk for Aggasiz Construction Company. She prepared and issued checks to vendors and reconciled bank statements. She perpetrated a fraud in this way: She wrote checks for costs that the company had not actually incurred (e.g., fake taxes). A supervisor then approved and signed the checks. Before issuing the check, though, she would "white-out" the payee line on the check and change it to personal accounts that she controlled. She was able to conceal the theft because she also reconciled the bank account. That is, nobody else ever saw that the checks had been altered.

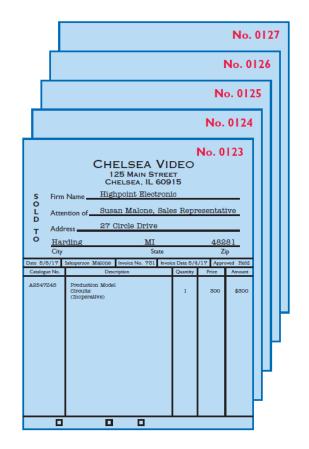
Total take: \$570,000

The Missing Control

Principles of Internal Control Activities

DOCUMENTATION PROCEDURES

- Companies should use prenumbered documents, and all documents should be accounted for.
- Employees should promptly forward source documents for accounting entries to the accounting department.



Prenumbered invoices

ANATOMY OF A FRAUD

To support their reimbursement requests for travel costs incurred, employees at Mod Fashions Corporation's design center were required to submit receipts. The receipts could include the detailed bill provided for a meal, or the credit card receipt provided when the credit card payment is made, or a copy of the employee's monthly credit card bill that listed the item. A number of the designers who frequently traveled together came up with a fraud scheme: They submitted claims for the same expenses. For example, if they had a meal together that cost \$200, one person submitted the detailed meal bill, another submitted the credit card receipt, and a third submitted a monthly credit card bill showing the meal as a line item. Thus, all three received a \$200 reimbursement.

Total take: \$75,000

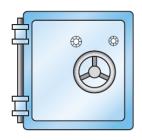
The Missing Control

Principles of Internal Control Activities

PHYSICAL CONTROLS



Television monitors and garment sensors to deter theft



Safes, vaults, and safety deposit boxes for cash and business papers



Alarms to prevent break-ins

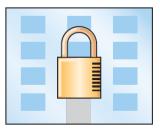


Time clocks for recording time worked



Computer facilities with pass key access or fingerprint or eyeball scans

Illustration 8-2



Locked warehouses and storage cabinets for inventories and records

ANATOMY OF A FRAUD

At Centerstone Health, a large insurance company, the mailroom each day received insurance applications from prospective customers. Mailroom employees scanned the applications into electronic documents before the applications were processed. Once the applications are scanned they can be accessed online by authorized employees. Insurance agents at Centerstone Health earn commissions based upon successful applications. The sales agent's name is listed on the application. However, roughly 15% of the applications are from customers who did not work with a sales agent. Two friends—Alex, an employee in record keeping, and Parviz, a sales agent—thought up a way to perpetrate a fraud. Alex identified scanned applications that did not list a sales agent. After business hours, he entered the mailroom and found the hardcopy applications that did not show a sales agent. He wrote in Parviz's name as the sales agent and then rescanned the application for processing. Parviz received the commission, which the friends then split.

Total take: \$240,000

The Missing Control

Total take: \$240,000

The Missing Control

Physical controls. Centerstone Health lacked two basic physical controls that could have prevented this fraud. First, the mailroom should have been locked during nonbusiness hours, and access during business hours should have been tightly controlled. Second, the scanned applications supposedly could be accessed only by authorized employees using their passwords. However, the password for each employee was the same as the employee's user ID. Since employee user-ID numbers were available to all other employees, all employees knew all other employees' passwords. Unauthorized employees could access the scanned applications. Thus, Alex could enter the system using another employee's password and access the scanned applications.

Principles of Internal Control Activities

INDEPENDENT INTERNAL VERIFICATION

- Records
 periodically verified
 by an employee
 who is independent.
- Discrepancies reported to management.

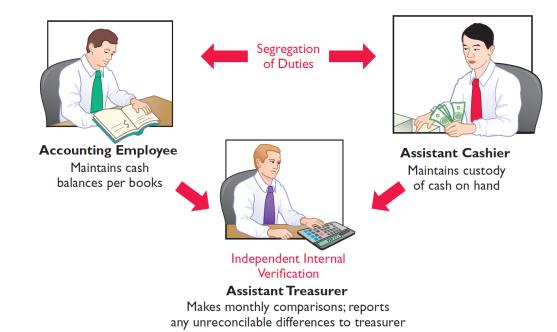


Illustration 8-3

Comparison of segregation of duties principle with independent internal verification principle

ANATOMY OF A FRAUD

Bobbi Jean Donnelly, the office manager for Mod Fashions Corporations design center, was responsible for preparing the design center budget and reviewing expense reports submitted by design center employees. Her desire to upgrade her wardrobe got the better of her, and she enacted a fraud that involved filing expense-reimbursement requests for her own personal clothing purchases. She was able to conceal the fraud because she was responsible for reviewing all expense reports, including her own. In addition, she sometimes was given ultimate responsibility for signing off on the expense reports when her boss was "too busy." Also, because she controlled the budget, when she submitted her expenses, she coded them to budget items that she knew were running under budget, so that they would not catch anyone's attention.

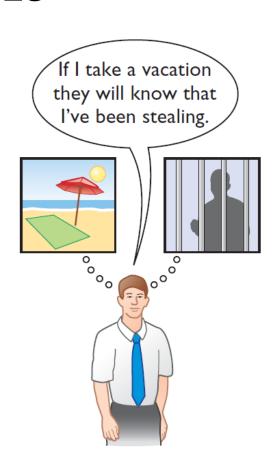
Total take: \$275,000

The Missing Control

Principles of Internal Control Activities

HUMAN RESOURCE CONTROLS

- Bond employees who handle cash.
- Rotate employees' duties and require vacations.
- Conduct background checks.



ANATOMY OF A FRAUD

Ellen Lowry was the desk manager and Josephine Rodriquez was the head of housekeeping at the Excelsior Inn, a luxury hotel. The two best friends were so dedicated to their jobs that they never took vacations, and they frequently filled in for other employees. In fact, Ms. Rodriquez, whose job as head of housekeeping did not include cleaning rooms, often cleaned rooms herself, "just to help the staff keep up." Ellen, the desk manager, provided significant discounts to guests who paid with cash. She kept the cash and did not register the guest in the hotel's computerized system. Instead, she took the room out of circulation "due to routine maintenance." Because the room did not show up as being used, it did not receive a normal housekeeping assignment. Instead, Josephine, the head of housekeeping, cleaned the rooms during the guests' stay.

Total take: \$95,000

The Missing Control

Limitations of Internal Control

- Costs should not exceed benefit.
- Human element.
- Size of the business.

Helpful Hint

Controls may vary with the risk level of the activity. For example, management may consider cash to be high risk and maintaining inventories in the stockroom as lower risk. Thus, management would have stricter controls for cash.





Apply internal control principles to cash.

Cash Receipt Controls



Establishment of Responsibility

Only designated personnel are authorized to handle cash receipts (cashiers)

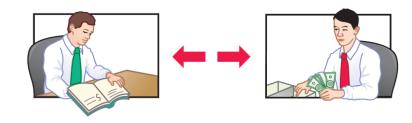
Illustration 8-4

Application of internal control principles to cash receipts



Documentation Procedures

Use remittance advice (mail receipts), cash register tapes or computer records, and deposit slips



Segregation of Duties

Different individuals receive cash, record cash receipts, and hold the cash

Cash Receipt Controls

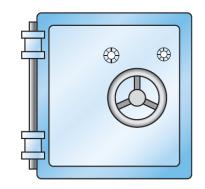


Human Resource Controls

Bond personnel who handle cash; require employees to take vacations; conduct background checks

Illustration 8-4

Application of internal control principles to cash receipts



Physical Controls

Store cash in safes and bank vaults; limit access to storage areas; use cash registers



Independent Internal Verification

Supervisors count cash receipts daily; assistant treasurer compares total receipts to bank deposits daily

Cash Controls

OVER-THE-COUNTERRECEIPTS

Important internal control principle— segregation of record-keeping from physical custody.

Clerk Supervisor Enters sales, counts cash Removes locked cash register tape Sends cash and count to cashier Sends cash register tape to accounting dept. Cashier **Accounting Department** Counts cash, prepares Agrees register tape to deposit slip deposit slips and records journal entry Deposit slip Sends deposit slip copy to accounting Sends cash and deposit slip to bank Deposit slip

Illustration 8-5

Cash Receipt Controls

MAIL RECEIPTS

- Mail receipts should be opened by two mail clerks, a list prepared, and each check endorsed "For Deposit Only."
- Each mail clerk signs the list to establish responsibility for the data.
- Original copy of the list, along with the checks, is sent to the cashier's department.
- Copy of the list is sent to the accounting department for recording. Clerks also keep a copy.

Cash Receipt Controls

Question

Permitting only designated personnel to handle cash receipts is an application of the principle of:

- a. segregation of duties.
- b. establishment of responsibility.
- c. independent check.
- d. other controls.

Generally, internal control over cash disbursements is more effective when companies **pay by check or electronic funds transfer (EFT)** rather than by cash.

One exception is payments for incidental amounts that are paid out of petty cash.

Cash Disbursement

Payments Due S M Tu W Th F S 25 26 27 28 29 30 **TREASURER**

Establishment of Responsibility

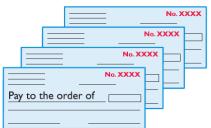
Only designated personnel are authorized to sign checks (treasurer) and approve vendors

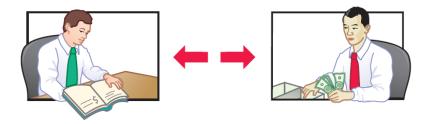
Illustration 8-6

Application of internal control principles to cash disbursements

Documentation Procedures

Use prenumbered checks and account for them in sequence; each check must have an approved invoice; require employees to use corporate credit cards for reimbursable expenses; stamp invoices "paid."





Segregation of Duties

Different individuals approve and make payments; checksigners do not record disbursements

Independent Internal Verification

Compare checks to invoices; reconcile bank statement monthly



Human Resource Controls

Bond personnel who handle cash; require employees to take vacations; conduct background checks

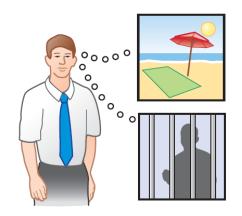
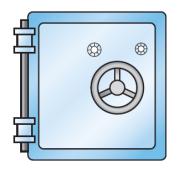


Illustration 8-6

Application of internal control principles to cash disbursements

Physical Controls

Store blank checks in safes, with limited access; print check amounts by machine in indelible ink



Question

The use of prenumbered checks in disbursing cash is an application of the principle of:

- a. segregation of duties.
- b. establishment of responsibility.
- c. physical, mechanical, and electronic controls.



d. documentation procedures.

VOUCHER SYSTEM CONTROLS

- A network of approvals by authorized individuals, acting independently, to ensure all disbursements by check are proper.
- A voucher is an authorization form prepared for each expenditure in a voucher system.

Petty Cash Fund - Used to pay small amounts.

Involves:

- 1. establishing the fund,
- 2. making payments from the fund, and
- 3. replenishing the fund.

ETHICS NOTE

Internal control over a petty cash fund is strengthened by (1) having a supervisor make surprise counts of the fund to confirm whether the paid petty cash receipts and fund cash equal the imprest amount, and (2) canceling or mutilating the paid petty cash receipts so they cannot be resubmitted for reimbursement.

ESTABLISHING THE PETTY CASH FUND

Illustration: If Laird Company decides to establish a \$100 fund on March 1, the journal entry is:

March 1 Petty Cash 100
Cash 100

REPLENISHING THE PETTY CASH FUND

Illustration: On March 15 Laird's petty cash custodian requests a check for \$87. The fund contains \$13 cash and petty cash receipts for postage \$44, freight-out \$38, and miscellaneous expenses \$5. The journal entry is:

March 15	Postage Expense	44	
	Freight-Out	38	
	Miscellaneous Expense	5	
	Cash		87

Illustration: Assume in the preceding example that the custodian had only \$12 in cash in the fund plus the receipts as listed. The request for reimbursement would therefore be for \$88, and Laird would make the following entry.

March 15	Postage Expense	44	
	Freight-Out	38	
	Miscellaneous Expense	5	
	Cash Over and Short	1	
	Cash		88



Identify the control features of a bank account.

The use of a bank contributes significantly to good internal control over cash.

- Minimizes the amount of currency on hand.
- Creates a double record of bank transactions.
- Bank reconciliation.

Helpful Hint

Essentially, the bank statement is a copy of the bank's records sent to the customer (or available online) for review.

Making Bank Deposits

Authorized employee should make deposit.

Front side

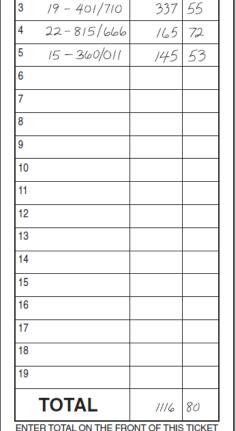


Bank code numbers

Reverse side



DEPOSIT TICKET 462 10 LAIRD COMPANY 77 West Central Avenue, 74-102/724 Midland, Michigan 48654 USE OTHER SIDE FOR DATE _____ April 19 2017 ADDITIONAL LISTINGS 1578 90 TOTAL BE SURE EACH ITEM IS 1578 90 **NET DEPOSIT** PROPERLY ENDORSED B National Bank & Trust
Midland, Michigan 48654 #O12410497# 457923#O2 CHECKS AND OTHER ITEMS ARE RECEIVED FOR DEPOSIT SUBJECT TO THE PROVISIONS OF THE UNIFORM COMMERCIAL CODE OR ANY APPLICABLE COLLECTION AGREEMENT



CHECKS LIST SINGLY

74 - 331/724

61 - 157/220

DOLLARS CENTS

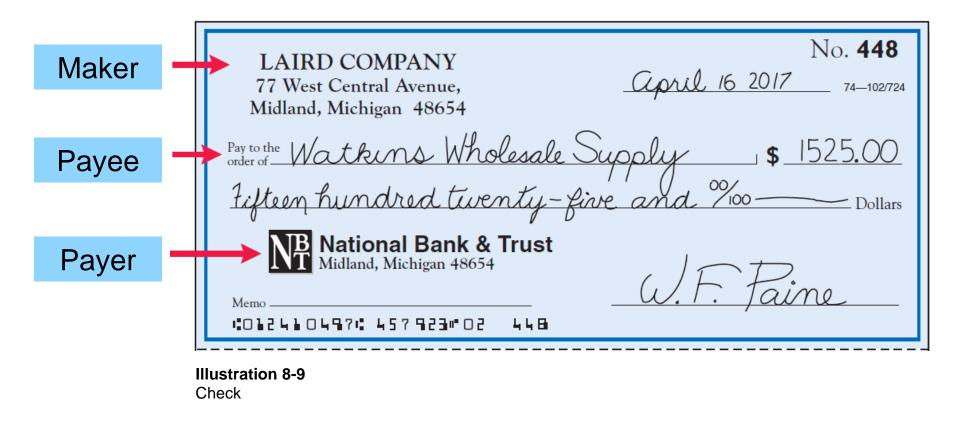
292

40

60

Writing Checks

Written order signed by depositor directing bank to pay a specified sum of money to a designated recipient.



Bank Statements

DEBIT MEMORANDUM

- Bank service charge.
- NSF (not sufficient funds).

CREDIT MEMORANDUM

- Collect notes receivable.
- Interest earned.

Illustration 8-10



ACCOUNT STATEMENT LAIRD COMPANY
77 WEST CENTRAL AVENUE
MIDLAND, MICHIGAN 48654

Statement Date/Credit Line Closing Date
April 30, 2017

457923

ACCOUNT NUMBER

Balance Last Statement		Deposits and Credits			Checks and Debits		Balance	
		No.	Total Amount		No.	Total Amount		This Statement
13,256.90		20	34,8	34,805.10		32,154.55		15,907.45
CHECKS AND DEBITS			DEPOSITS AND CREDITS		DAILY BALANCE			
Date	No.		Amount	Date		Amount	Date	Amount
4-2	435		644.95	4–2		4,276.85	4–2	16,888.80
4-5	436	3.	,260.00	4–3		2,137.50	4–3	18,249.65
4-4	437		185.79	4-5	1,350.47		4–4	17,063.86
4-3	438		776.65	4-7		982.46	4-5	15,154.33
4-8	439	1.	,781.70	4-8		1,320.28	4-7	14,648.89
4-7	440	1	487.90	4-9 CM		1,035.00	4-8	11,767.47
4-8	441	2	,420.00	4-11		2,720.00	4-9	12,802.47
4-11	442	1,585.60		4-12		757.41	4-11	13,936.87
4-12	443	1	,226.00	4-13		1,218.56	4-12	13,468.28
4–29	NSF		425.60	4–27		1,545.57	4-27	13,005.45
4-29	459	1.	,080.30	4-29		2,929.45	4-29	14,429.00
4-30	DM		30.00	4-30		2,128.60	4-30	15,907.45
4–30	461		620.15					
Symbols:	CM Cr			Error Correct Interest Earne		NSF Not Suffic		Reconcile Your Account Promptly

Bank Statements

Question

The control features of a bank account do **not** include:



- having bank auditors verify the correctness of the bank balance per books.
- b. minimizing the amount of cash that must be kept on hand.
- c. providing a double record of all bank transactions.
- d. safeguarding cash by using a bank as a depository.

Reconcile balance per books and balance per bank to their "correct" or "true" balance.

Reconciling Items:

- 1. Deposits in transit.
- 2. Outstanding checks.
- 3. Bank memoranda.
- 4. Errors.

Time Lags

RECONCILIATION PROCEDURES

Illustration 8-11
Bank reconciliation adjustments

Cash Balances

Per Bank Statement

Adjustments to the bank balance

- + Deposit in Transit
- Outstanding Checks
- +/- Bank Errors

CORRECT BALANCE

Per Books

Adjustments to the book balance

- Notes collected by bank
- NSF (bounced) checks
- Check printing or other service charges
- +/- Company Errors

CORRECT BALANCE

RECONCILIATION PROCEDURES

BANK RECONCILIATION ILLUSTRATED

The bank statement for Laird Company (Illustration 8-10) shows a balance per bank of \$15,907.45 on April 30, 2017. On this date, the balance of cash per books is \$11,589.45. Using the four reconciliation steps, Laird determines the following reconciling items.

Step 1.	Deposits in transit: April 30 deposit (received by bank	
	on May 1).	\$2,201.40
Step 2.	Outstanding checks: No. 453, \$3,000.00; no. 457, \$1,401.30; no. 460, \$1,502.70.	5,904.00
Step 3.	Errors: Laird wrote check no. 443 for \$1,226.00 and the bank correctly paid that amount. However, Laird recorded	
	the check as \$1,262.00.	36.00
Step 4.	Bank memoranda:	
	a. Debit—NSF check from J. R. Baron for \$425.60.	425.60
	b. Debit—Charge for printing company checks \$30.00.	30.00
	c. Credit—Collection of note receivable for \$1,000	
	plus interest earned \$50, less bank collection fee \$15.00.	1,035.00

RECONCILIATION PROCEDURES

Illustration: Prepare a bank reconciliation at April 30.

Cash balance per bank statement	\$15,907.45
Deposit in transit	2,201.40
Outstanding checks	(5,904.00)
Adjusted cash balance per bank	\$12,204.85
Cash balance per books	\$11,589.45
Error in check No. 443	36.00
NSF check	(425.60)
Bank service charge	(30.00)
Collection of notes receivable	1,035.00
Adjusted cash balance per books	\$12,204.85

ENTRIES FROM BANK RECONCILIATION

COLLECTION OF NOTE RECEIVABLE: Assuming interest of \$50 has not been accrued and collection fee is charged to Miscellaneous Expense, the entry is:

Apr. 30 Cash 1,035.00

Miscellaneous Expense 15.00

Notes Receivable 1,000.00

Interest Revenue 50.00

ENTRIES FROM BANK RECONCILIATION

BOOK ERROR: The cash disbursements journal shows that check no. 443 was a payment on account to Andrea Company, a supplier. The correcting entry is:

Apr. 30 Cash

36.00

Accounts Payable

36.00

NSF CHECK: As indicated earlier, an NSF check becomes an account receivable to the depositor. The entry is:

Apr. 30 Accounts Receivable

425.60

Cash

425.60

ENTRIES FROM BANK RECONCILIATION

BANK SERVICE CHARGES: Depositors debit check printing charges (DM) and other bank service charges (SC) to Miscellaneous Expense. The entry is:

Apr. 30 Miscellaneous Expense

aneous Expense 30.00

Cash 30.00

Illustration 8-13

Cash							
Apr. 30 Bal.	11,589.45	Apr. 30	425.60				
30	1,035.00	30	30.00				
30	36.00						
Apr. 30 Bal.	12,204.85						

Question

The reconciling item in a bank reconciliation that will result in an adjusting entry by the depositor is:

- a. outstanding checks.
- b. deposit in transit.
- c. a bank error.



d. bank service charges.

Electronic Funds Transfer (EFT) System

- Disbursement systems that uses wire, telephone, or computers to transfer cash balances between locations.
- EFT transfers normally result in better internal control since no cash or checks are handled by company employees.





Explain the reporting of cash.

Cash Equivalents

Cash equivalents are short-term, highly liquid investments that are both:

- 1. Readily convertible to known amounts of cash, and
- 2. So near their maturity that their market value is relatively insensitive to changes in interest rates.

Restricted Cash

Cash that is not available for general use but rather is restricted for a special purpose.

Reporting Cash

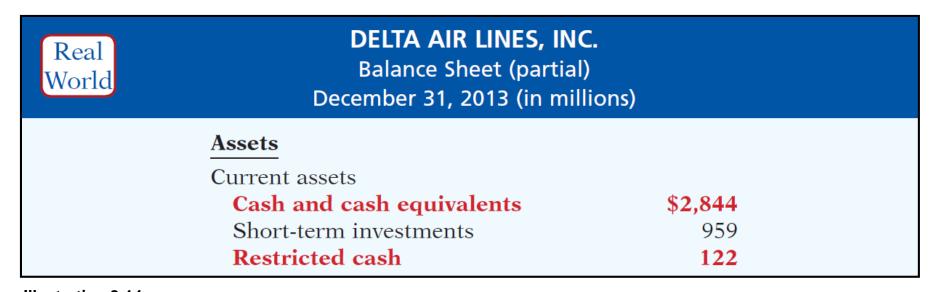


Illustration 8-14
Balance sheet presentation of cash

Reporting Cash

Question

Which of the following statements correctly describes the reporting of cash?

- a. Cash cannot be combined with cash equivalents.
- b. Restricted cash fund may be combined with Cash.



- c. Cash is listed first in the current assets section.
- d. Restricted cash funds cannot be reported as a current asset.

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